

PREVOYANCE

IT SOLUTIONS PRIVATE LIMITED

COMPANY PROFILE 2026

Connected systems.
Controlled outcomes.

Digital platforms • Risk intelligence • Managed operations



Inside this profile

Four sections. Connected systems, controlled outcomes.

01	The Firm.	SEC / 01
Who we are and the journey so far.		
02	Services.	SEC / 02
API platform engineering, cards operations, ERP and CRM, managed run.		
03	Case Studies.	SEC / 03
ICICI Bank, Protean, CERSAI, Agristack and Bajaj, in production.		
04	Trust & Reach.	SEC / 04
How we engineer, clientele, assurance and contact.		

THE OPERATING IDEA

Build

Configure proven platforms to the client's context.

Integrate

Connect them to the estate under governed contracts.

Run

Operate them in production, 24x7, under SLA.

01

The Firm

SERVICES, DELIVERED AND RUN

Prevoyance delivers technology services for banking, financial services and regulated enterprises: platform engineering, enterprise systems and managed operations. This profile covers the services portfolio and the production engagements behind it.

IN THIS SECTION

- 01 Who we are
- 02 The journey

Who we are

An Indian technology products and consulting company, built for institutions that cannot afford downtime.

THE FIRM

Prevoyance IT Solutions Private Limited is an Indian technology products and consulting company focused on banking, financial services and regulated enterprises. We combine configurable platforms, integration capability and managed operations, so a client moves from business requirement to governed production service through one accountable partner.

Incorporated in January 2022 and headquartered in Nagpur, the firm holds ISO 9001, ISO/IEC 27001, ISO/IEC 20000-1 and ISO 56000 certifications alongside CMMI Maturity Level 3 and DPIIT recognition. Offices in Nagpur and Mumbai anchor delivery, client facing presence spans Pune, Hyderabad and Delhi, and Patna and Kolkata serve as eastern operational centres. Trusted channel partnerships with Google, IBM, Salesforce, Deloitte and Protean back the 160+ member delivery organisation.

2022

INCORPORATED

160+

TEAM MEMBERS

24x7

MANAGED OPERATIONS

6

SOLUTION LINES

DELIVERY CORRIDOR



CREDENTIALS AT A GLANCE

ISO 9001 / 27001 / 20000-1 / 56000

Quality, security, service and innovation management.

CMMI Maturity Level 3

Defined, measured delivery processes.

DPIIT recognised

Startup recognition, DIPP273559.

Foundation to institutional readiness

From incorporation to a certified, production grade delivery house, in four moves.

TRAJECTORY



01

2022 • Incorporated

Private limited company, Nagpur. API and integration DNA from day one.



02

2025 • Security baseline

ISO 27001 statement of applicability; security by design becomes house practice.



03

2026 • Assurance stack

Four ISO certifications, CMMI Level 3 and DPIIT recognition in place.



04

Next • Scale with focus

Products, partnerships and managed run, deepened across BFSI and DPI.

HOW WE HOLD OURSELVES

/ P1

Purpose

Make enterprise technology easier to adopt, control and operate.

/ P2

Method

Configure proven blocks, integrate, assure, then run under governance.

/ P3

Promise

Clear ownership, inspectable controls, continuity beyond go-live.

/ P4

Deployment

On premise, private cloud, public cloud or hybrid, aligned to client policy.

THE GAP WE CLOSE

Implementation

Most partners stop at go-live.

Operation

We stay accountable in production.

Improvement

And keep working the backlog.

02

What we do

FOUR SERVICE LINES

Four service lines cover the estate: API platform engineering across Apigee, MuleSoft and Kong; cards and payments operations; ERP and CRM implementation and integration; and 24x7 managed run for everything we deliver.

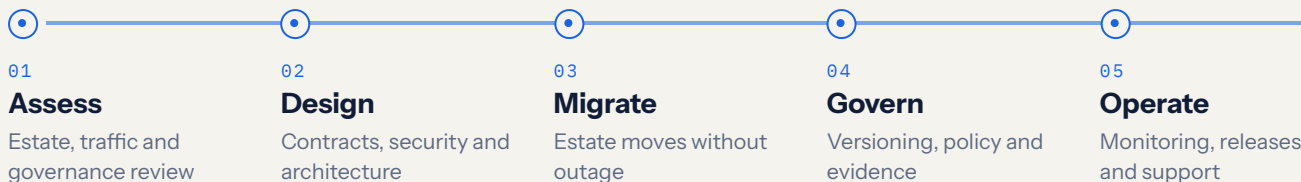
IN THIS SECTION

- 01 API platform engineering
- 02 Cards and payments
- 03 ERP and CRM
- 04 Managed services

API platform engineering

Gateway platforms designed, migrated, governed and operated: Apigee, MuleSoft, Kong and NGINX.

BUSINESS FLOW



CORE CAPABILITIES

Gateway platforms

Apigee Edge and X, MuleSoft, Kong and NGINX, implemented and administered at scale.

Estate migrations

Legacy gateway and service bus estates moved onto modern platforms without outage.

Developer platforms

Developer portals, sandbox environments, automated onboarding and custom SDKs.

API governance

Contracts, versioning, security policy, token management and audit evidence.

Observability

Real time dashboards, API analytics and business event telemetry.

Automation

CI/CD pipelines, scripted operations and custom reporting beyond native tooling.

VALUE DELIVERED

Governed estate

One consistent API management model.

Faster change

Releases measured in days.

Accountable run

The same team before and after go-live.

Delivered for banks, registries and enterprises; see the case studies section for production examples.

Cards & payments

Transaction, dispute and merchant operations across card, ATM, wallet and PPI ecosystems.

BUSINESS FLOW



01

Ingest

Switch, CBS, ATM and wallet feeds



02

Score

Velocity, behaviour and risk rules



03

Investigate

Alerts, disputes and evidence



04

Resolve

Disposition, representment, reporting

CORE CAPABILITIES

Transaction risk

BIN attacks, skimming, CNP fraud, velocity abuse and real time risk scoring.

Chargebacks

Dispute intake, reason codes, evidence assembly, network timelines, representment.

Merchant risk

Onboarding, bust-out, refund abuse, triangulation and portfolio monitoring.

Wallet & PPI

Agent float cycling, P2P mule rings and disbursement fraud patterns.

Integration

API, Kafka or batch connectivity with field mapping and validation.

Managed operations

Rule tuning, queue administration, SLA reporting and optimisation.

VALUE DELIVERED

Lower losses

Exposure caught in the flow.

Faster disputes

Evidence assembled early.

Merchant visibility

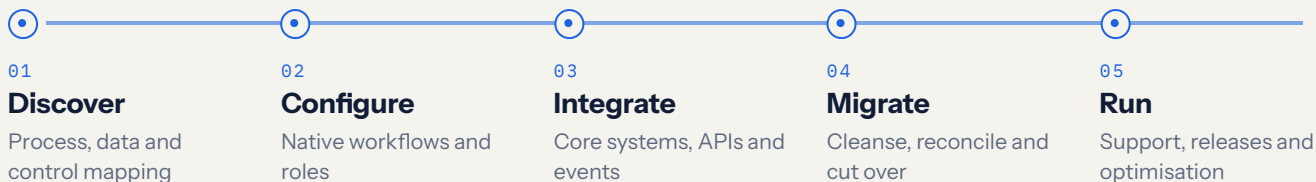
Portfolio risk on one screen.

Deployment: on premise, private cloud, public cloud or hybrid, subject to client controls.

ERP & CRM

Implement, integrate and run the platforms behind customer, employee and service operations.

BUSINESS FLOW



CORE CAPABILITIES

Implementation

Requirements, configuration, rollout and adoption aligned to operating processes.

Customisation

Native workflows, approval chains, reports and governed extensions.

Integration practice

Apigee, MuleSoft and Kong connectivity to core systems and partner APIs.

Migration

Extraction, cleansing, reconciliation, rehearsal and controlled cut over.

ITAM & service desk

Inventory, lifecycle, discovery, service operations and support blueprints.

Managed run

Administration, user support, release management, enhancement backlog.

VALUE DELIVERED

Controlled change

Transformation without surprises.

Integrated estate

Systems that talk to each other.

Accountable run

One team, before and after go-live.

Platform choices and scope are confirmed against client architecture, licensing and operating requirements.



Managed services

Implementation accountability, extended into 24x7 operations. Five practices around one run core.

WE RUN WHAT WE DELIVER



SERVICE SCHEDULE

Engagement specific

RACI, coverage window and severity model agreed per engagement.

Measured

Response and resolution targets with reporting cadence.

Bounded

Dependencies, exclusions and continuity arrangements stated.

03

Case Studies

PROOF, IN PRODUCTION

Five engagements in production show the same pattern: a governed API core, automated workflows and outcomes a client can measure, for ICICI Bank, Protean, CERSAI, Agristack and Bajaj.

IN THIS SECTION

- 01 API partnership with ICICI Bank
- 02 Developer platform for Protean
- 03 Two platforms for CERSAI
- 04 Digital ecosystem for Agristack
- 05 API platform for Bajaj

API partnership with ICICI Bank

Five plus years with a leading private sector bank, summarised.

THE RELATIONSHIP

Five plus years

An API management partnership running from the first Layer 7 to Apigee Edge migration through to full platform stewardship today.

90+ dedicated experts

Gateway, automation, monitoring and analytics specialists on the account, 70% of them Apigee certified.

5650 items delivered

Merchant onboarding, configuration changes, enhancements, new requirements and decommissions, tracked ticket by ticket.

WHAT WE RUN

Gateway estate

Apigee Edge and X, NGINX and Kubernetes, with extensive Google Cloud work integrated to bank systems.

Developer platform

Developer portal with sandbox innovation, automated merchant onboarding and custom SDKs.

Key migrations

OSB and IXE estates onto Apigee microservices, with regulatory projects including Apigee DMZ and PAN validation rails.

Monitoring and security

VuSmart dashboards for real time visibility, aligned to RBI, ISG and bank security standards.

TECH STACK

Apigee Edge

Apigee X

NGINX

Kubernetes

Google Cloud

VuSmart

OUTCOME

5000+ APIs

In production on Apigee alone.

9000+ APIs

Across gateways over the relationship.

Zero attrition

One unchanged team for 1.75 years.

Developer platform for Protean

Apigee API management and a self service developer portal.

THE PROBLEM

Fragmented governance

Disparate API management processes causing inconsistent governance.

Slow adoption

Manual onboarding slowing developer adoption.

No visibility

Limited insight into API usage and performance metrics.

WHAT WE BUILT

Apigee X core

Centralised API management, security and analytics on Apigee X.

Developer portal

Custom portal for self service onboarding and documentation.

Automated workflows

Apigee APIs wired into onboarding automation and analytics reporting.

Production grade run

Kubernetes with load balancing and Redis caching; CI/CD on GitHub Actions, managed through Jira.

TECH STACK

Apigee X

React.js

Node.js

PostgreSQL

Redis

Kubernetes

GitHub Actions

Jira

OUTCOME

40% faster onboarding

Developer onboarding time cut through automation.

Unified governance

One consistent API management model.

Self service

A modern, data driven developer experience.

Two platforms for CERSAI

CKYC and BUDS: unified API and data platforms for India's central registry.

THE PROBLEM

Fragmented CKYC data

Data handling split across CKYC systems, causing operational inefficiencies.

Manual workflows

Limited automation across CKYC processing and business user data submission.

No central analytics

Little visibility into usage, process performance or reporting.

WHAT WE BUILT

Governed API core

Apigee for secure, centralised API management across both platforms.

Workflow orchestration

Temporal automating end to end processes with full traceability.

Analytics layer

Power BI and Looker dashboards for reporting and operational insight.

Reliable data core

PostgreSQL as the primary store, with Dockerised environments and automated CI/CD.

TECH STACK

Apigee

Node.js

React.js

PostgreSQL

Temporal

Power BI

Looker

Drupal

OUTCOME

One governed approach

A single modular platform pattern across CKYC services.

60% less manual work

On business user data submission, with accuracy up.

Faster processing

Automated pipelines with improved reliability.

Digital ecosystem for Agristack

Population scale digital architecture for Indian agriculture, with the Central Government.

THE PROBLEM

Disparate systems

Agricultural data systems fragmented, with poor interoperability.

Manual processing

Slow analytics, insights and policy decisions.

No unified framework

Multiple departments without one scalable digital backbone.

WHAT WE BUILT

Unified platform

The Agristack platform on a modular, scalable architecture.

Modern stack

Service based backend with a modern frontend experience.

Automated pipelines

Smooth data flow across systems via Apache NiFi and PostgreSQL.

Repeatable deployment

Containerisation and CI/CD for consistent, rapid releases.

TECH STACK

Node.js

Java

React JS

PostgreSQL

Apache NiFi

Docker

GitHub

API Gateway v1.0

OUTCOME

Interoperable data

Diverse agricultural sources integrated on one platform.

Faster insight

Automated processing replacing manual effort.

Built to scale

Population scale rails, department by department.

API platform for Bajaj

MuleSoft API management and a self service developer portal.



THE PROBLEM

No central management

API estate lacking centralised control and cross team visibility.

Onboarding delays

Manual onboarding and key management slowing everyone down.

Scattered documentation

No unified documentation or analytics for API usage.

WHAT WE BUILT

MuleSoft lifecycle

End to end API lifecycle management on MuleSoft.

Developer portal

Self service onboarding, documentation and key management.

Integrated analytics

MuleSoft APIs powering developer experience and usage analytics.

Production grade run

Kubernetes with Redis caching and load balancing; CI/CD on GitHub Actions, managed through Jira.

TECH STACK

MuleSoft

React.js

Node.js

PostgreSQL

Redis

Kubernetes

GitHub Actions

Jira

OUTCOME

40% faster onboarding

Merchant onboarding accelerated through automation.

Central governance

Operational efficiency through one dashboard.

Analytics driven

A modern developer experience, measured.

04

Trust & Reach

HOW WE ENGINEER, WHO TRUSTS US

The closing section shows the engineering disciplines behind every delivery, the clients and partners who rely on them, and the certifications that stand behind every signature.

IN THIS SECTION

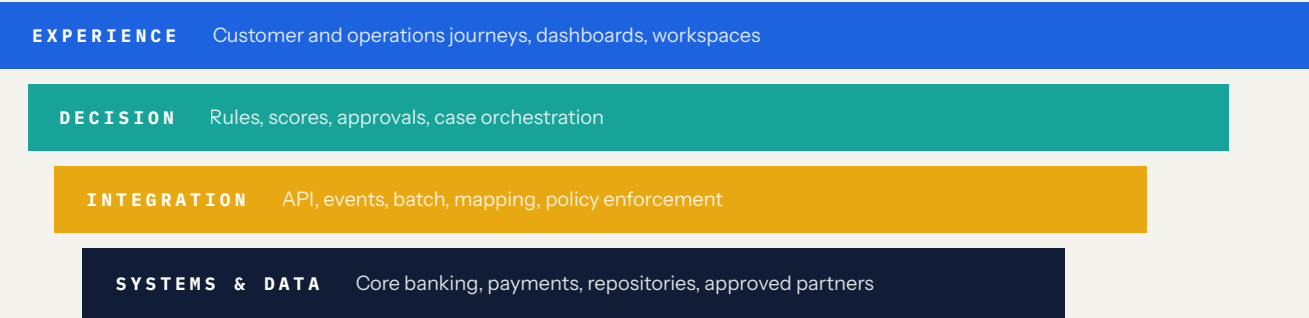
- 01 How we engineer
- 02 Who we work with
- 03 Assurance
- 04 Presence and contact



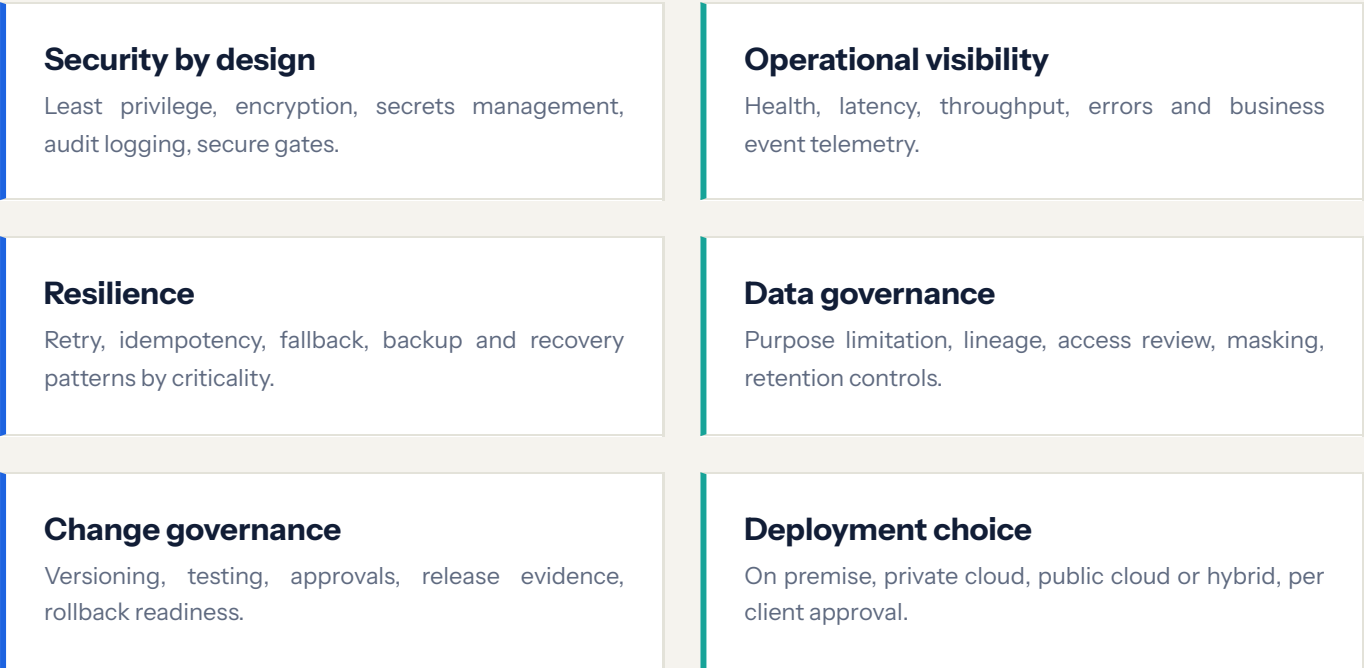
How we engineer

Four layers of architecture, six disciplines that apply to every one of them.

INTEGRATION LED ARCHITECTURE



ENGINEERING DISCIPLINES



Who we work with

Markets and named relationships, stitched to the offerings they draw on.

MARKETS

Banking & financial services Banks, cooperative banks, NBFCs, MFIs and payment institutions: the full stack, from journeys to risk platforms to managed run.	Government & PSU eGovernance and digital public infrastructure programmes, built on the same integration and identity rails.	Enterprise Healthcare, education and manufacturing: ERP, CRM, ITAM and managed IT services.
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CLIENTS

						
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TRUSTED CHANNEL PARTNERS

				
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NAMED RELATIONSHIPS

ORGANISATION	CONTEXT	WHERE OUR OFFERINGS CONNECT
ICICI Bank	Private sector banking relationship listed in the source profile.	Banking value chain: journeys, cards, risk, operations.
Protean eGov	Digital public infrastructure and RISE partnership.	Protean eGov's technology partner; authorised RISE channel, 100+ APIs.
CERSAI	Central registry context.	Registry grade integration and compliance rails.
Satin FinServ	NBFC and MFI context.	Lending Core, journeys and early warning.
Bajaj Auto	Manufacturing context.	ERP, CRM, ITAM and managed IT services.
Deloitte & Wipro	Consulting and BFSI alliance context.	Delivery partner behind larger transformation programmes.

Relationship names are reproduced from supplied profiles. No scope, commercial value, deployment status or business outcome is inferred where the source did not provide it.

Certified, accountable

Credentials, the team behind them, and the identity behind the signature.

ASSURANCE FRAMEWORK

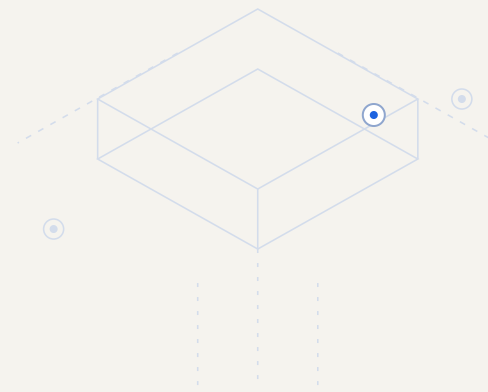
 ISO 9001:2015 3050260512200Q VALID TO 11 MAY 2029	 ISO/IEC 27001:2022 3050260512198IS VALID TO 11 MAY 2029
 ISO/IEC 20000-1:2018 3050260512199SM VALID TO 11 MAY 2029	 ISO 56000:2020 2026051235 VALID TO 11 MAY 2029
 CMMI Maturity Level 3 2026051236 VALID TO 11 MAY 2029	 DPIIT Recognition DIPP273559 VALID TO 19 JANUARY 2032

All ISO and CMMI credentials issued 12 May 2026 · DPIIT recognition since 22 July 2026 · GST registered since 16 November 2022.

THE WIDER TEAM		
Delivery Programme and engagement leads for every solution line.	Engineering Platform, integration and data practices.	Operations 24x7 managed services and support organisation.

CORPORATE IDENTITY

Legal name	Prevoyance IT Solutions Private Limited
CIN	U72900MH2022PTC375237
GSTIN / PAN	27AAMCP6100D1Z0 / AAMCP6100D
Incorporated	20 January 2022



/ PRESENCE & CONNECT

Write to us.

Pick one use case. We will build the proof of concept free, on your infrastructure, and you will measure the result.

sales@prevoyancesolutions.com

prevoyancesolutions.com

OUR PRESENCE, STATE BY STATE

STATE Maharashtra Nagpur REGISTERED OFFICE 1st Floor, 17/1, Amar Plaza, Gayatri Nagar Road, IT Park, Nagpur, Maharashtra 440022 Mumbai CORPORATE OFFICE Level 11, Platina, C-59, G Block, Bandra Kurla Complex, Bandra (East), Mumbai Pune CLIENT FACING	STATE Delhi NCR Delhi CLIENT FACING	STATE Telangana Hyderabad CLIENT FACING
	STATE Bihar Patna EASTERN OPS CENTRE	STATE West Bengal Kolkata EASTERN OPS CENTRE

Client facing offices in Pune, Hyderabad and Delhi operate from client premises; correspondence goes to the registered or corporate office.

